



Questions about NEMOP's upcoming name change

New England Mail Order Pharmacy (NEMOP) will change its name to Serve You Rx Vermont, effective March 1, 2018.

NEMOP is one of two mail service pharmacies owned by Serve You Rx, a pharmacy solutions provider based in Milwaukee, Wisconsin. The new name will reinforce the pharmacy's position as a member of the Serve You Rx family and represents the excellent service that both NEMOP and Serve You Rx are known for.

If you have a question regarding our name change that is not answered here, please call

1-866-926-3667.

WILL I NEED TO MAKE CHANGES TO MY EXISTING ACCOUNT?

No, you will not need to make any changes to your current account. Your member experience will not change other than seeing the name has changed on the website and various materials.

WHAT WILL HAPPEN TO MY PERSONAL ACCOUNT THAT EXISTED ON NEMOPRX.COM?

As of March 1, the website will change from nemoprpx.com to vt.serve-you-rx.com. Nemoprpx.com will redirect to vt.serve-you-rx.com for a period of six months to allow for the transition. All member accounts with NEMOP will be retained and information such as order history prior to March 1, 2018 will continue to be available.

BESIDES THE NAME, WILL THERE BE OTHER CHANGES?

There will be no changes in the level of service. The website will redirect from nemoprpx.com to vt.serve-you-rx.com, but the online ordering experience and options will not change. NEMOP has been part of the Serve You Rx family since January 2017, and our exceptional service will continue as usual. Some members may already be familiar with the Serve You Rx name, as our Milwaukee pharmacy fills some prescriptions for the Vermont location on occasion.

WILL SERVE YOU DIRECTRX PHARMACY IN MILWAUKEE CONTINUE TO FILL SOME OF THE SERVE YOU RX VERMONT ORDERS?

There may be times when prescriptions will be filled through our Milwaukee location. Members will receive the same excellent service regardless of which pharmacy fills their order.